



HOTEL CARE ASSISTANCE

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Medical Assistance Guarantees in Portugal

HOTEL CARE PRODUCT

- ✓ This product is intended to Hotel Mundial guests.
- ✓ The guarantees are valid from guests' Check-in date until the Check-out date.
- ✓ With this product, the risks resulting from Pandemic and Epidemic events are ensured. In case of positive PCR (Polimerase chain reaction) test after 3 days the check in date, the assistance will be granted by this insurance.

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PERMANENT SERVICE

Phone **+351 210 425 176**, 24-hour service: the Assistance Service will provide information on administrative operation, product warranties and information on the respective network

MEDICAL ADVICE

- ✓ **Unlimited Service**
- ✓ Service available 9am to 8pm / 7 days, through the telephone line **+351 210 425 176**
- ✓ Medical information regarding diseases and the correct administration of medications
- ✓ Support in understanding clinical reports
- ✓ If it is not possible to give an immediate response, an appointment will be scheduled with the client

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VIDEO CALL

- ✓ **2 Consultations per annuity**
- ✓ Service available from 9am to 8pm / 7 days, through the telephone line **+351 210 425 176**
- ✓ The consultation will be scheduled

SENDING A DOCTOR TO INSURER'S INSTALLATIONS

- ✓ **Unlimited Service**
- ✓ Consultation of General Practice in case of emergency
- ✓ Service available 24 h / 7 days
- ✓ Co-payment of € 25.00, per visit paid by the client directly to the Doctor
- ✓ No usage limit
- ✓ National coverage

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Coverage, Limits and Capital Sums

COVERAGE	LIMITS / CAPITAL SUMS
Medical Assistance in Portugal	
Information 24h	Unlimited
Medical Advice by Phone	Unlimited
Video Call Consultation	2 consultations per annuity
Sending a doctor to the insurer's installations	Co-Payment €25,00/consultation
Medical, Surgical, Pharmaceutical and Hospital Expenses	€7.500,00
Advance of Hospital Expenses	€7.500,00
Hotel Stay Extension	
Day/Person	€100,00
Maximum (Max. 10 nights)	€1.000,00
Sanitary Transport or Repatriation	Unlimited
Travel expenses of a companion	Unlimited
Medical Assistance in Portugal in case of Hospitalization	Unlimited
Insured Person Transport	
Hospital Expenses for Accompanying Persons	
Stay: Day / Person	€100,00 (Max. 3 companions)
Maximum: 10 days	
Companion Return Expenses	Unlimited (Max. 3 companions)
Transfer or Repatriation of Remains	Unlimited
Charges with children	5 days / €200,00 Max.



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Assistência

