Sustainability Progress Report (C-4)

Our commitment to responsible hospitality in Zanzibar

At Diamonds Bijoux Zanzibar, we recognise that hospitality should create positive value for our guests, our team members, our local community and the natural environment. As a newly opened resort, we are building our sustainability practices into daily operations and working to make our commitments measurable, practical and transparent.

1. Our sustainability approach

Our approach focuses on protecting the destination, using resources responsibly, reducing waste, supporting our people and contributing positively to the local community. We are developing our practices in line with the principles of responsible tourism and our ongoing Travelife sustainability work.

2. Progress and activities

Environmental responsibility

- Resource awareness: team members are encouraged to switch off lights and air conditioning in vacant rooms and to use water and energy responsibly.
- Waste reduction and segregation: the resort is strengthening waste-separation practices and developing clearer procedures for hazardous waste handling and disposal.
- Chemical safety: improvements are being addressed to strengthen chemical storage and spill containment in relevant operational areas.
- Biodiversity: the resort is developing measurable actions to support biodiversity and protect the natural environment around the destination.
- Environmental monitoring: the resort is improving records for energy sources and environmentally hazardous substances so that environmental performance can be monitored more accurately.

People and responsible employment

- Learning and development: team members are supported through training and awareness activities to strengthen knowledge, service standards and responsible operating practices.
- Health, safety and preparedness: the resort is working to formalise crisis management, emergency preparedness and evacuation procedures, and to communicate responsibilities to relevant team members.
- Employment information: the resort is strengthening processes to ensure team members receive copies of their signed employment contracts and that employment records and working schedules are properly maintained.

Community engagement

- Beach cleaning: the resort has participated in beach-cleaning activities to support a cleaner coastline and encourage environmental awareness.
- Local community support: the resort has supported the Makunduchi Traditional Food Festival.
- Charitable engagement: the resort has participated in a charity initiative with Bwejuu Orphanage School.

3. Sustainability goals for 2027

The resort is working toward the following goals for 2027. These are targets, not claims of results already achieved; progress will be monitored and updated as reliable data becomes available.

1. **Reduce greenhouse gas emissions by 5%.** Establish and review energy and emissions records, including all relevant energy sources.
2. **Eliminate 90% of single-use plastic.** Identify key single-use plastic items and track reduction actions and purchasing.
3. **Collaborate with local organisations.** Build practical partnerships that support environmental protection and community development.
4. **Reduce water consumption by 10%.** Monitor water use and assess measures, including RO plant-related improvements, where appropriate.
5. **Launch a Youth Mentorship Program.** Develop a programme to support youth learning, career awareness and skills development.

4. Transparency and continuous improvement

Sustainability is an ongoing process. As the resort continues to develop its systems, we are improving the way we record environmental data, gather feedback from team members and guests, document activities, and communicate progress. We will review this report as further information becomes available and update our public reporting to reflect verified progress.

5. How we will measure progress

- Energy and greenhouse gas emissions: monthly records for electricity, fuel and other energy sources, including charcoal where used.
- Water: monthly water-use records and comparison against the agreed baseline.
- Waste and plastics: waste-separation practices, relevant purchasing records and progress on single-use plastic reduction.
- People and community: training records, feedback results, community activities and partnerships.
- Biodiversity: documented actions, participation and measurable outcomes linked to the resort's biodiversity goal.

6. Our next steps

Our priorities are to complete measurable action plans, strengthen operational procedures, improve environmental data collection, gather sustainability feedback from guests and team members, and share progress transparently with our stakeholders.

Diamonds Bijoux Beach Zanzibar
Sustainability and responsible hospitality
For enquiries, please contact the resort through its official contact channels.