



## E-VOUCHER TERMS AND CONDITIONS

The purchase of Park Hotel Brasilia vouchers is subject to the following general terms and conditions, as well as those expressly referred to in the voucher. Divergent or supplementary agreements require the explicit written authorization of the Park Hotel Brasilia management.

## ONLINE VOUCHER PURCHASE

Vouchers purchased online are issued with a unique "Voucher code" associated with the recipient; the voucher must be printed and can only be used for services rendered to the recipient. The first voucher presented with the corresponding "Voucher code" shall be considered as the original voucher.

## VALIDITY/EXPIRATION/USE OF GIFT CARDS

The voucher is valid until the date stated on the voucher and is subject to Hotel availability at the time of booking request. The voucher is non-refundable and cannot be exchanged for cash. Voucher credit may not be used to pay for Tourist tax. Unused or partially used vouchers cannot be refunded.

## ADVANCED RESERVATION OF PURCHASED SERVICES

Advance reservation is required to redeem the voucher, subject to hotel availability at the time of request.

## CANCELLATION POLICY

Reservations made using a voucher are subject to the cancellation policy of the rate plan booked.

## SUCCESSFUL COMPLETION OF PAYMENT TRANSACTION

The validity of the voucher is subject to successful completion of the payment transaction. Park Hotel Brasilia therefore reserves the right to cancel the voucher in case of failed payment transactions.

## PRIVACY

All personal information collected during the online voucher purchase process will be treated in compliance with Regulation (EU) 2016/679 for the purposes strictly related to the purchase and use of the voucher. The data controller is HNH Hospitality S.p.A., with registered address at Via Saragat, 1 - 30174 Mestre Venice, VAT number 03978470270. To review our complete privacy policy please [visit the following link](#).