SUSTAINABLE DEVELOPMENT

The Royal Plaza Montreux increasingly adopts sustainable & ecological practices. Our employees are made aware of our environmental impact & act daily in an environmentally conscious way by sorting waste, saving water, electricity & paper.

Thanks to these efforts, the hotel was recognized by <u>Cleantech</u> Suisse for energy efficiency & climate protection. This agency helps businesses improve energy efficiency while reducing costs. Companies that sign voluntary agreements commit to achieving specific goals within a set time frame, usually 10 years. Accordingly, the hotel has made climate protection commitments & signed an energy objectives agreement with the Confederation, covering thermal & electrical energy, among others.

Furthermore, the Royal Plaza Montreux is part of the sustainability programme <u>Swisstainable</u> & classified at <u>Level II – engaged</u>. The sustainability programme Swisstainable unites businesses & organizations along the entire Swiss tourism sector. With our participation, we commit ourselves to continuous sustainable business development, we pursue measures in the field of sustainability & thus make a concrete contribution to sustainable tourism in Switzerland.

ENERGY & INFRASTRUCTURE

The «Lexen» system allows us to distribute the exact energy requirements for each light bulb & device. This system stabilizes energy usage & increases the lifespan of bulbs by 30%, which is crucial for a building of our size.

We have also taken concrete measures to reduce our electricity consumption. As recommended by <u>HotellerieSuisse</u> & the Swiss Agency for Energy, we lower temperatures by a few degrees in common areas during winter & by 1° to 2° in guest rooms. This contributes to environmental preservation without compromising guest comfort. Most of our outdoor signs are turned off, & lights and TVs in rooms are no longer automatically turned on before guest arrivals. During the Christmas season, holiday lights will be on only from 5 p.m. to midnight. Our teams are vigilant about eco-friendly actions, such as turning off unnecessary lights and machines, & end-of-shift controls are carried out daily.

The Royal Plaza Montreux is heated with <u>Energiapro</u> natural gas, which is 100% carbon-neutral. This specialized company offsets all CO2 emissions from natural gas by participating in climate-beneficial projects through the <u>Myclimate</u> foundation, represented by EcoLive in the French-speaking part of Switzerland. We have also invested in a new, less polluting boiler, reducing fuel consumption & enhancing sustainability.

DIGITALIZATION

To minimize our environmental impact while improving the guest experience, we have transitioned to digital platforms. Most of our paper-based materials have been converted to digital formats through our online service platform, «<u>LoungeUp.</u>» Guests can, for instance, view our menu & place room service orders directly from their mobile phones via the «LoungeUp» app.

SUSTAINABLE DEVELOPMENT

FOOD & BEVERAGE

Whenever possible, we try to select & work with local & seasonal products, adjusting our culinary offerings several times a year. We also highlight a selection of Swiss & local beverages, from regional wines to non-alcoholic refreshments.

We have re-placed plastic straws with biodegradable corn-based straws & are exploring additional sustainable options.

We encourage our clients to avoid choosing buffets for events to limit food waste. We also collect all food leftovers to participate in the <u>GastroVert</u> program by Satom SA Monthey, where waste is converted into biogas, green electricity, heat, & compost if conditions allow.

IN-ROOM COMFORT

We promote environmental preservation by offering guests the option to minimize linen & towel cleaning during their stay. When booking directly on our website, guests can opt-out of daily room cleaning, which also saves them CHF 10 per day starting from the second night.

The DAMANA toiletries available in rooms are primarily made of natural ingredients, & their packaging is composed of sustainable materials. This collection is part of the <u>Care About Earth</u> program, which is committed to developing eco-friendly products & reducing its environmental footprint. The body soap & lotion are provided in «Ecopump» containers, regularly refilled by our housekeeping team.

In Montreux, tap water comes from local sources & is excellent for health. To reduce waste & prevent water overuse, we generally do not offer bottled water in rooms. Instead, glasses are provided so guests can enjoy this pure & refreshing water directly from the tap.

SOFT MOBILITY

We also encourage our guests to use public transportation during their stay with the <u>Montreux Riviera Card</u>, which we provide upon arrival. The card allows guests to explore the region by bus, train, or boat at no cost or at a reduced rate. For guests traveling by bicycle, a secure outdoor parking area is available in front of the hotel, & on request, bikes can be stored indoors. Our reception team is available to provide information on bike tours in the region organized by local partners.







