

SUSTAINABLE DEVELOPMENT

The Royal Plaza Montreux is increasing its efforts towards sustainable development & the environment. Thanks to all the steps it has taken, the Hotel has received recognition from the Swiss <u>Cleantech</u> agency for energy efficiency and climate protection. Cleantech helps companies improve their energy efficiency and reduce costs. Companies that enter into a voluntary target agreement commit to achieving their targets within a defined time frame, usually of 10 years. The Hotel has made commitments to protect the climate & has signed an agreement with the Confederation on energy targets (around heating & electricity, for example) up to 2025.

Moreover, the Royal Plaza Montreux is part of the sustainability programme Swisstainable & classified at <u>Level II – engaged</u>. The sustainability programme <u>Swisstainable</u> unites businesses & organizations along the entire Swiss tourism sector. With our participation, we commit ourselves to continuous sustainable business development, we pursue measures in the field of sustainability & thus make a concrete contribution to sustainable tourism in Switzerland.

In terms of infrastructure, we have installed the «Lexen» system which enables the exact amount of energy needed to be released for every bulb and device. This system allows us to stabilise energy costs and increase the life of bulbs by 30%, which is significant in a building like ours.

In addition, aware of the energy impact of our activities, we have also taken concrete steps to reduce our electricity consumption: as recommended by HotellerieSuisse & the Energy Agency for the Economy, in winter we lower the heating temperature by a few degrees in public areas & by 1° to 2° in our rooms, thus helping to preserve the environment without compromising the comfort of our guests. Most of the outdoor illuminated signs have been turned off & the lights in the rooms & the television are no longer systematically switched on before guests arrive. During the Christmas period, the light decorations will only be switched on between 5pm & midnight. Our staff is more vigilant about eco-actions, such as turning off unnecessary lights & machines, & end-of-service checks are carried out daily.

For several years, the Royal Plaza Montreux has been heating its premises with <u>Energiapro</u> natural gas, which is 100% CO2 neutral. This company offsets 100% of the CO2 emissions from natural gas by participating in the climate projects of the <u>Myclimate</u> foundation, represented by <u>EcoLive</u> in Switzerland. We have recently invested in a new boiler, which is less polluting, saves fuel & is therefore more sustainable.

Also, to minimise our environmental impact while improving the experience of our guest, we have gone digital. We have transformed the majority of our paper-based media with our online service platform 'LoungeUp', where guests can, for example, discover our food menu & order in-room directly from their mobile phone via the 'LoungeUp' app.



In terms of individual efforts, for several years now, employees have been made aware of our impact on the environment. We encourage them to act in a responsible manner and adopt eco-friendly habits, by sorting waste, and saving water, electricity and paper.

For example, in the bathrooms, used soap bars are collected by our Housekeeping team & recycled through the <u>SapoCycle</u> Foundation. We have joined their «Bubbles Saving Lives» programme, where discarded soaps are recycled by institutions that provide employment for people with disabilities. These new hygenic soap bars are then redistributed to families in need in Switzerland & abroad.

In terms of food, we encourage our clients to avoid buffets in order to limit food waste. We also sort & collect all food leftovers in order to participate in the <u>GastroVert</u> program of Satom SA Monthey. All waste is recycled through the production of biogas, green electricity, heat, and, if conditions permit, compost.

Whenever possible, we select and work with local & seasonal products. We change our menu several times a year. Finally, as part of our eco-responsible approach, we have chosen to replace our plastic straws with biodegradable corn straws & are working on other possibilities.

In terms of guests, we encourage the protection of the environment by reducing, if desired, the cleaning of bed & bathroom linen during the stay. By booking directly on our website, you also have the possibility to renounce to the daily cleaning of your room as well as to the change of sheets & towels. In addition to helping the planet, this ecological gesture will save you CHF 10 per day, from the 2nd night spent in our establishment.

The <u>DAMANA</u> amenities, available in every bathroom, are mainly composed of natural-origin ingredients & their packaging is made of sustainable materials. The collection whole-heartedly embraces the <u>Care About Earth</u> program, which is committed to developing eco-friendly products & to reduce its environmental footprint.

We also encourage our guests to use public transport during their stay, thanks to the <u>Montreux Riviera</u> <u>Card</u> that we offer on arrival. It allows our guests to discover the region by bus, train or boat at no cost or at a reduced rate.









