

HOTEL - RESTAURANT - MEETING ROOMS

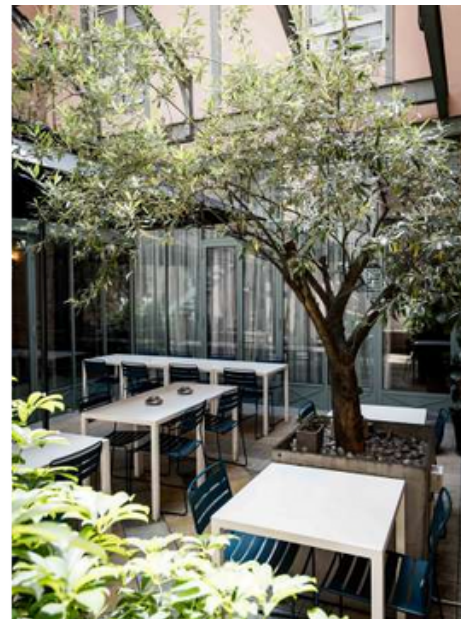


La Ripaille

• BRASSERIE DE LA GARE •

ROOM DIRECTORY

Welcome to the Grand Hôtel d'Orléans
The Toulouse charm for three generations.





OUR HISTORY

The Grand Hôtel d'Orléans has been a family story for three generations.

Brigitte and Céline Hugounet, granddaughters of the founder, continue the spirit of the place: a family-friendly, vibrant hotel where we take the time to savor the moment.

More than just a place to pass through, the Grand Hôtel d'Orléans is a venue for encounters and conviviality, welcoming all travelers. Whether you are a tourist on a stopover or a cyclist traveling along the Canal du Midi, enjoy a moment of rest in a truly Toulouse setting.

For your professional needs, quiet and fully equipped meeting rooms are available. They are ideal for organizing meetings, training sessions, or study days.

Feeling hungry? Our restaurant, La Ripaille, offers traditional, homemade cuisine made with fresh, local ingredients. Each meal celebrates the conviviality of the South West.



RECEPTION

Our reception is open 24/7. For any requests, you can contact us at any time by dialing number 9 on your room phone or by calling us at: +33 5 61 62 98 47.

Check-in // Check-out

Your room is available from 2:00 PM on the day of your arrival.

Check-out is requested before 12:00 PM.

If you wish to extend your stay until 3:00 PM, an additional fee of €25 will apply, subject to availability.

Beyond 3:00 PM, a full night's charge will be applied according to the current rate on the day of departure.

Breakfast

Breakfast is served daily in our dedicated room on the ground floor. During the week, it is available from 6:00 AM to 10:00 AM, and until 11:00 AM on weekends and during holidays.

We offer two breakfast options to choose from:

Buffet Breakfast – €15

A complete formula featuring hot drinks, fresh orange juice, artisanal fruit juices, a variety of breads and pastries, cheeses, cold cuts, eggs, bacon, Toulouse sausages, yogurt, muesli, homemade fresh fruit salad, and seasonal fruits.

Gluten-free bread is available upon request.

Express Breakfast – €4.50

Perfect for those in a rush: a coffee, fresh orange juice, and two mini pastries.

The coffee can be replaced with tea or a dairy drink, with an additional charge of €1.

We prioritize fresh, high-quality products, sourced exclusively from local producers with short supply chains.

Payment Methods

We accept payments by credit card (Visa, MasterCard, American Express, JCB), cash, holiday vouchers (ANCV), and restaurant tickets (only at the restaurant).

Press

A selection of newspapers and magazines is available near the reception.

Feel free to browse or borrow a title to enjoy with your coffee or during your relaxing moment.



YOUR ROOM

Wi-Fi

Wi-Fi is available free of charge throughout the hotel. Simply connect to the “GRAND HOTEL D’ORLEANS” network, and a webpage will open. Enter your email address to accept the terms of use. You're all set!

Wake-up Service

If you would like to use the wake-up service, please contact the reception, and they will call you at the desired time.

Water

A free reusable glass bottle of filtered water is provided in your room during your stay as part of our eco-friendly initiative.

If you would like it refilled during your stay, feel free to request it at the reception or the restaurant.

If you'd like to keep it as a souvenir, it's available for purchase for €15.

Heating & Air Conditioning

Your room is equipped with a reversible air conditioning system for both heating and cooling.

Upon your arrival, the temperature will be set to a comfortable, reasonable level according to the season.

You can adjust the temperature to your preference, except during winter, when the cooling mode is disabled, and during summer, when heating is not available.

Toiletries

As part of our environmental commitment, we have chosen to reduce single-use toiletries.

For any additional needs (dental kit, razor, shower cap, etc.), please contact reception.

A courtesy tray with a kettle is available in your room.

For extended stays, feel free to contact room service or reception to replenish the tray upon request.



OUR SERVICES

Private & Secure Parking

The Grand Hôtel d'Orléans offers covered, secure parking just 50 meters from the hotel, located at 14 rue Lafon.

Parking Rates:

- Day: €10
- Night: €15
- Night + 1 full day: €25

Luggage Storage

A luggage storage service is available if you wish to drop off your bags before 2:00 PM while your room is being prepared or after your departure.

Pets

We welcome pets in our hotel, with an additional fee of €15 per room, per night.

Baby Cots

Baby cots can be provided upon request, subject to availability.

It is highly recommended to make this request in advance 😊

Room Service

During your stay, room cleaning is provided daily.

Towel changes will only be made upon request, by leaving them on the floor in the bathroom. For any other requests, please contact reception or the housekeeping service.

If you do not wish to have your room serviced, you can hang the "Do Not Disturb" sign on your door handle.

Please note that after 12:00 PM, room service may no longer be available.



RESTAURANT

Craving a great meal?

Discover our restaurant, La Ripaille, where traditional Toulouse cuisine, prepared with fresh, local ingredients, promises a moment of conviviality and authentic flavors.

As a guest of the Grand Hôtel d'Orléans, you receive a 10% discount on your dinner when presenting your room key.

Our team is at your service to reserve a table for you.

Discover our menu [by clicking here.](#)



OUR MEETING ROOMS

Looking to organize a professional event?

Our fully equipped and flexible seminar rooms provide the perfect setting in the heart of Toulouse for all your meetings and conferences.

Download our brochure showcasing our seminar spaces and services [by clicking here.](#)

INFORMATION & SAFETY

Address

72 Rue Bayard
31000 Toulouse, France

Phone (Reception)

+33 (0)5 61 62 98 47
(Available 24/7)

Email (Reception)

contact@grand-hotel-orleans.fr

Website

www.grand-hotel-orleans.fr

Emergency Numbers

SAMU (Medical emergency): 15

Firefighters (Fire, Accident): 18

Police Emergency: 17

European Emergency Number: 112 (Free, accessible anywhere in Europe)

Emergency for the Deaf or Hard of Hearing: 114 (SMS or Video call)

Non-Smoking Area

All rooms are non-smoking. If any damage caused by smoking is found in the room, we reserve the right to charge a fee.

Designated smoking areas are provided in the inner courtyard or outside the building, as indicated.

Fire Alarm

In case of fire alarm, follow the instructions displayed in the corridors and proceed to the nearest emergency exit.

Transportation Options

For more information on accessing Toulouse, transport options, and hotel accessibility, visit our website [by clicking here](#).



OUR LABELS & COMMITMENTS

We are committed to providing you with a quality stay, guided by sustainable, local, and human values. That's why we are engaged with several recognized labels, which guarantee our commitment.

Green Key

The first international sustainable tourism label for accommodations.

This label rewards our efforts in water management, waste reduction, energy conservation, and raising awareness among guests and staff about eco-responsibility.

You can consult our environmental charter in your room, which lists all our actions.

Qualité Tourisme (soon to be replaced by Destination d'Excellence)

An official French government brand.

It certifies the quality of our welcome, services, and customer experience, which is regularly evaluated through independent audits.

Accueil Vélo Label

Guaranteeing a welcome and services tailored for cyclists.

We offer:

- A secure storage area for your bike
- A basic repair kit available
- Useful information about nearby cycling routes



VISITING TOULOUSE

We've carefully selected trusted partners and the city's must-see attractions just for you.

[Click here](#) to explore them!