

Dear Guest,

We are delighted to welcome you to Studios2Let in Euston.

It is our sincerest wish that during your stay with us you will have an exceptional experience; whether you are here for business or pleasure.

Covid-19 Special Message: at present no service is to be carried out during the stay. The Studios will be cleaned at the highest specifications prior your arrival. If you require your linen/towels to be changed please organize with the reception. They will ask you to leave the items outside in a bag for the housekeeper to collect. The Housekeeper will then leave a new clean set outside in a bag. Whilst the staff is at your disposal we would like you to ask to refrain from asking for help carrying your bag to safeguard them.

With our newly renovated studio apartments we offer excellent levels of service:

- Kitchens fitted with necessary appliances that include fridge freezers, top of the range oven and hob and microwaves (in selected studios)
- For your entertainment all apartments have LCD TV's with free satellite channels
- You can rest assured that our reception team will be on hand to help with a variety of inquiries such as directions, booking taxis, luggage storage assistance, rental of adaptors and umbrellas
- You can buy tickets for many London attractions and tours
- Free Wi-Fi available.
- Weekly Maid Service means that your apartment will remain fresh and clean for you to enjoy.
- We have supplied you with a guest facilities manual with instructions on how to use the equipment in your apartment. If you have any problems using any of the equipment in your room please do not hesitate to contact a member of our staff.
- Studios2let is not liable for any loss or damage of the guest's belonging or for items left in the room after guest checked-out.
 Please remember that Studios2Let is located in a residential neighbourhood so please be respectful to noise levels at night. Please also bear in mind that our daily <u>check out</u> time is 11am. Enjoy your stay!



<u>Television</u>



There are 17 pre-installed channels on your TV, comprised of 12 satellites, 5 terrestrial. This includes BBC1, BBC2 and Sky Sports. There are also over 80 digital TV and radio channels available through the TV.

All TV channels are pre-set, please do not alter these settings to prevent any faults.

Maid Services



The apartments will receive <u>once a week maid service</u> with bedding and towels changed. You have been provided with a washing liquid for your dishes; please do not expect our house-keeping team to do it for you. Please ask member of our reception team if you need any fresh towels or refill of your toiletries.

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<u>Door</u>



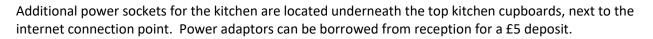
In order to lock the door you need to lift the door handle upwards before turning the key or the privacy lock.

Pots and Pans



Pot and pans are located at the bottom (under the oven) of kitchen units.

Power sockets



<u>Telephone</u>



Your phone number is 0207 121 6225.

Press 9 followed by the number you are trying to call. To call reception please dial 100 (or dial 0207 121 6200) between 7.30AM – 7.30PM. After 7.30PM dial 9 and 0207 380 8450 to reach our main office situated at 36-37 Cartwright Gardens.



Waste Collection



We have centralized rubbish disposal point which is located at the corner of the building. Please <u>do not</u> leave your rubbish outside your door or on the pavement.

Laundry room

Washing machines, tumble dryers, iron and ironing board are located in the laundry room which is located in the basement of building and can be used from 8am, please do not start the machine after 8pm as they are on a timer and might be locked until the following morning.

Washing powder can be bought at the office for £1.00

Heating



The radiator valve is located at the bottom of the radiator. In order to adjust the heating you need to turn the valve from 0 (lowest) to 5(highest).

Some flats radiators are located under a wooden cover by the window. In order to adjust the heating you need to remove the wooden cover and turn the radiator valve from 0 (lowest) to 5 (highest).



Tours and attraction tickets



Studios2let are happy to be the official seller of Evan Evans Tours.

We now offer tickets to many London attractions like London Eye, Madame Tussauds, London Dungeon, Sea Life, and Tower Bridge etc. You can also get tickets to Chelsea and Arsenal football clubs. If you're staying with us longer we can also organize for you a trip outside of the city weather it's to Stonehenge, Windsor Castle, Paris or Brussel.

Ask reception staff for details.

Local attractions:

Our Euston residence is in walking distance of many of London's most popular sites including The British Museum, The British Library, Madame Tussauds and shopping Mecca's like Convent Garden and Camden Town.

For more business oriented trips, buildings proximity to both national and international Rail stations (Euston and King's Cross St Pancras) makes it ideal for people on the go. It is also very close to local transportation with quick direct links to the City District by bus and tube.

If you are interested in taking in some of the more scenic parts of London, Regents Park is 800m away with Primrose Hill adjoining it to the north, giving panoramic view of the entire city from its summit.

Night life in the area is also good and the clubs and bars of both Soho and Camden are 20-30minutes walk from the property with smaller and quieter alternatives in the immediate are.



University College Hospital – Accident and Emergency

Address: University College Hospital 235 Euston Road London NW1 2BU

Switchboard: 0845 155 5000

Local Police Station

020 8721 2694