

PAYMENT CONDITIONS

Stays from 1 to 6 nights arrival at latest	100% payment 7 days prior to
Stays of 7 and more nights arrival at latest	100% payment 14 days prior to
Group stays (3 and more rooms or 6 and more persons) arrival at latest	100% payment 21 days prior to
Stays which fall between 15. 04. – 15. 05.	100% payment on 15. 03. at latest
Stays which fall between 25. 12. – 15. 01.	100% payment on 25. 11. at latest

Reservations made after the date of payment will be confirmed after immediate payment in full. Reservation will be confirmed only after providing a guarantee with a debit or credit card.

CANCELLATION CONDITIONS

<u>Stays from 1 to 6 nights</u> Cancellations made less than 48 hours prior to arrival Cancellations (stay shortenings) made within stay night	100% of the price of the 1st night 100% of the price of the next
<u>Stays of 7 and more nights</u> Cancellations made 14 days or less prior to arrival Cancellations made 7 days or less prior to arrival value Cancellations (stay shortenings) made within stay value	50% of the total reservation price 100% of the total reservation 100% of the total reservation
<u>Group stays (3 and more rooms or 6 and more persons)</u> Cancellations made less than 21 days prior to arrival Cancellations made less than 14 days prior to arrival value Cancellations (stay shortenings) made within stay value	50% of the total reservation value 100% of the total reservation 100% of the total reservation
<u>Stays between 15 April and 15 May</u> Cancellations made after 15.03. Cancellations (stay shortenings) made within stay value	100% of the total reservation value 100% of the total reservation
<u>Stays between 25 Dec and 15 Jan</u> Cancellations made after 25.11. Cancellations (stay shortenings) made within stay value	100% of the total reservation value 100% of the total reservation

Reservations made after the date of payment will be confirmed only after immediate payment to full extent.

Reservation will be confirmed only after providing a guarantee with a payment or credit card.

Cancellations should be made (exact hours or days specified below) before your expected arrival time. If you fail to do this or in case of **no-show**, you will be charged the accommodation cost specified below.

Please note, that you will find the hotel's contact details on the confirmation email that you will receive after completing your booking.

SECURING AGAINST POSSIBLE BOOKING CANCELLATION*

Each stay at the Savoy Westend Hotel, regardless of the type or length, can be secured against a possible booking cancellation. The cost of securing against possible booking cancellation is 10% of the reservation price. The cost of securing against possible booking cancellation is not subject to any discount or commission and is non-refundable. Provided the cost of securing against possible booking cancellation is paid, no cancellation fee will be charged.* A cancellation is considered any change of booking (stay shortening, room type and room category changing, range of services etc.) made known before arrival or within the stay.

CANCELLATION CONDITIONS FOR "EARLY BIRD" OFFER

For application of EARLY BIRD DISCOUNT the 100% payment of total reservation value in the moment of booking is required. Cancellation or any changing (stay's shortening) of such reservation is subject to cancellation fee in the amount of 100% reservation value.

Hotel provides the possibility to rent a parking space in underground garages or outside car park for €15 / day. Parking is free for members of the Royal Club loyalty programme. Parking space rent needs to be booked in advance as the number of parking spaces is limited.

DRESS CODE

We kindly request you to wear appropriate social clothes on the premises of the Savoy Royal Restaurant, the Savoy Restaurant, and King's Club Bar. To ensure the maximum comfort of your stay we would like to request not to enter to the communal areas while wearing a swimsuit, a bathrobe, a tracksuit, sport shirt or trousers shorter than a knee-long. We appreciate that your suitable choice of clothes promotes the elegance and high quality of our hotel.

Dear clients,

from **January 27th till February 3rd, 2018** we will have a reconstruction and hotel will be close.

Thank you for your understanding.

Yours sincerely,
Management of Savoy Westend Hotel