



Savoy Westend Hotel

PAYMENT CONDITIONS

PAYMENT CONDITIONS:

- ❖ Stays from 1 to 6 nights 100% payment 48 hours prior to arrival at latest
- ❖ Stays of 7 and more nights 100% payment 14 days prior to arrival at latest
- ❖ Group stays (3 and more rooms or 6 and more persons) 100% payment 21 days prior to arrival at latest
- ❖ Stays which fall between 28. 04. – 10. 05. 100% payment on 28. 03. at latest
- ❖ Stays which fall between 28. 12. – 10. 01. 100% payment on 28. 11. at latest
- ❖ Reservations made after the date of payment will be confirmed after immediate payment in full.
- ❖ Reservation will be confirmed only after providing a guarantee with a debit or credit card.

CANCELLATION CONDITIONS

CANCELLATION CONDITIONS:

- ❖ Stays from 1 to 6 nights
 - Cancellations made less than 48 hours prior to arrival 100% of the price of the 1st night
 - Cancellations (stay shortenings) made within stay 100% of the price of the next night
- ❖ Stays of 7 and more nights
 - Cancellations made less than 14 days prior to arrival 50% of the total reservation price
 - Cancellations made less than 7 days prior to arrival 100% of the total reservation value
 - Cancellations (stay shortenings) made within stay 100% of the next three nights
- ❖ Group stays (3 and more rooms or 6 and more persons)
 - Cancellations made less than 21 days prior to arrival 50% of the total reservation value
 - Cancellations made less than 14 days prior to arrival 100% of the total reservation value
 - Cancellations (stay shortenings) made within stay 100% of the total reservation value
- ❖ Stays between 28.04. and 10.05.
 - Cancellations made after 28.03. 100% of the total reservation value
 - Cancellations (stay shortenings) made within stay 100% of the total reservation value
- ❖ Stays between 28.12. and 10.01.
 - Cancellations made after 28.11. 100% of the total reservation value
 - Cancellations (stay shortenings) made within stay 100% of the total reservation value

SECURING AGAINST POSSIBLE BOOKING CANCELLATION*

Each stay at the Savoy Westend Hotel, regardless of the type or length, can be secured against a possible booking cancellation. The cost of securing against possible booking cancellation is 10% of the reservation price. The cost of securing against possible booking cancellation is not subject to any discount or commission and is non-refundable. Provided the cost of securing against possible booking cancellation is paid, no cancellation fee will be charged. *A cancellation is considered any change of booking (stay shortening, room type and room category changing, range of services etc.) made known before arrival or within the stay.